REDACTED FOR PUBLIC INSPECTION

CHARLES AND A	erating Companies ection Form		FCC Form 481 DIMB Control No. 3060-0886/OMB Control No. 3060-0819
			Suly 2013
<010>	Study Area Code		220382
<015>	Study Area Name		RINGGOLD TEL CO
<020>	Program Year		2016
<030>	Contact Name - Person USAC should contact regarding this data		Mike Wallin
<035>	Contact Telephone Number - Number of person identified in data line <030>		7069651721 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		mwallin@rtctel.com
<810>	Reporting Carrier	Ringgold Telephone Company	
<811>	Holding Company	Not Applicable	
<812>	Operating Company	Ringgold Telephone Company	

Affiliates	SAC	Doing Business As Company or Brand Designation
RTC Internet, Inc.		
72. 22. 22. 24. 24. 24. 24. 24. 24. 24. 2		Miles 111 - 131 - 141 -
1900 AND 1900		A SHALL MARKET SHALL SHA
		The state of the s
With the second		The transfer of the same of th

Ringgold Telephone Company Georgia Public Service Commission Section M 2nd Revised Sheet 65 Cancels 1st Revised Sheet 65

MISCELLANEOUS SERVICES

M.25 LOW-INCOME PROGRAM

low-

(C)

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

M.25.1 Lifeline Assistance

A. General

Lifeline Assistance is a non-transferable retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for voice telephony service that includes the following services: voice-grade access to the public switched network or its functional equivalent; local usage; access to emergency services; and toll limitation.

B. Regulations

Subscribers are eligible for Lifeline Assistance if:

- 1. The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or
- 2. The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid;

Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps; Supplemental Security Income (SSI);

Federal Public Housing Assistance;

Low-Income Home Energy Assistance Program (LIHEAP);

National School Lunch Program's free lunch program;

Temporary Assistance for Needy Families (TANF);

Low Income Senior Citizens discount plan offered by a local gas or power company

 Other eligibility requirements may be established by the Commission.

(C)

Issued: July 30, 2012 Effective: June 1, 2012

By: Alice Evitt Bandy Title: President

Ringgold Telephone Company Georgia Public Service Commission Section M 2nd Revised Sheet 66 Cancels 1st Revised Sheet 66

MISCELLANEOUS SERVICES

M.25 LOW-INCOME PROGRAM (Cont'd)

M.25.1 Lifeline Assistance (Cont'd)

B. Regulations (Cont'd)

- 4. Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that s/he receives benefits under a program outlined in sub-paragraphs (B)(1) through (B)(3), above, and must, on that same document, agree to notify the Company if s/he ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.
- 5. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
- 6. Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first demonstrates to the Commission that the Company would incur substantial costs, that the Company offers toll limitation without charge, and that telephone subscribership among low-income subscribers in the Company's service area is greater than or equal to the national subscribership rate for low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in Georgia. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of the waiver process, and to implement a waiver, if granted. The Company may reapply for the waiver as necessary.
- 7. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

Issued: July 30, 2012 Effective: June 1, 2012

By: Alice Evitt Bandy Title: President

(C)

(C)

Ringgold Telephone Company Georgia Public Service Commission Section M 2nd Revised Sheet 67 Cancels 1st Revised Sheet 67

MISCELLANEOUS SERVICES

M.25 LOW-INCOME PROGRAM (Cont'd)

M.25.1 Lifeline Assistance (Cont'd)

- C. Effective August 1, 2012, the Lifeline credit available to an eligible customer in Georgia is equal to the total of federal support as established by the Federal Communications Commission. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.
- D. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal Subscriber Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
- E. To be eligible for Lifeline Assistance, qualifying customers must subscribe to a flat-rate basic local exchange service offering that is made available in the Company's service area.
- F. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.
- G. All aspects of the Lifeline Assistance program shall be subject to the interpretation of applicable Federal regulations and any directives which may from time to time be prescribed by the Universal Service Administrative Company. These rules are separate and apart from any rules prescribed as part of a state Universal Service program.

Issued: July 30, 2012 Effective: June 1, 2012

By: Alice Evitt Bandy Title: President

(C)

(C)

Ringgold Telephone Company Georgia Public Service Commission Section C Tenth Revised Sheet 3 Cancels Ninth Revised Sheet 3

MONTHLY

LOCAL EXCHANGE SERVICE

C.3 Local Exchange Service Rates

C.3.1 The rates specified herein entitle subscribers to access all exchange lines in the subscribers county within the same LATA, all exchanges access lines bearing the central office designation of the subscriber's exchange and all access lines bearing the central office designation(s) of additional exchanges in the basic service area as shown following:

Basic Service Area

Exchange

Additional Exchanges

Ringgold

NETWORK ACCESS CHARGE

Chattanooga

NET WORK ACCESS CHARGE	WONTHET	
Business:		
One Party	\$30.75	
Residence:		
One Party	\$19.82	(I)
Key System		
Tone	\$49.95	
PBX	\$79.00	

C.4

Information previously shown on this page can now be found in Section M.

Issued: November 25, 2014

By: Alice Evitt Bandy

Effective: January 1, 2015

Title: President

REDACTED FOR PUBLIC INSPECTION

Ringgold Telephone Company (SAC 220382)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Ringgold Telephone Company (SAC 220382) hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

Ringgold Telephone Company (SAC 220382)

Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly Began Providing Service

The FCC's USF/ICC Transformation Order requires a listing of community anchor institutions to which the ETC newly began providing broadband service. As an incumbent LEC, RTC provides broadband service to all community anchor institutions requesting service in its service area and provided a list of these currently served anchor institutions in last year's filing. RTC did not newly begin providing community anchor institutions with access to broadband service in calendar year 2014.

Number	Name	Address
		3.1000 - C. 1000 - C. 1000 - C. 1000 - T. 1000 - T

The FCC has defined community anchor institutions in Section 54.5 of its Rules as "schools, libraries, health care providers, community colleges, other institutions of higher education, and other community support organizations and entities."

REDACTED - FOR PUBLIC INSPECTION

ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY